



Company: Trail Life USA  
Order/Invoice Number: \_\_\_\_\_  
Date Order Was Received: \_\_\_\_\_  
Customer Name: \_\_\_\_\_  
Customer Phone Number: \_\_\_\_\_  
Customer Email: \_\_\_\_\_

**PLEASE READ ALL TERMS AND CONDITIONS BELOW**

- **This form must be filled out and included in the return package.**
- All returns must be initiated within 30 days of order delivery.
- Refunds are only issued if all items are returned in their original condition.
- Product must be returned in the same condition as originally shipped (i.e., folded, polybagged, proper carton size). Items cannot be hemmed, washed, or worn.
- Items must be free of smells (perfumes, detergents, etc.), animal hairs, and stains (deodorant, food, drinks, etc.).
- **The customer is responsible for all shipping charges back to Trail Life's distribution center.**
- Any new orders must be placed at [shop.traillifeusa.com](http://shop.traillifeusa.com).
- **Trail Life does not accept product exchanges.**

Please list on individual SKU (product) and return reason code per line					
Reason Code	Return Style Number	Size	Quantity	Refund	Condition Code - Warehouse only
102	TLYS	MD	1	YES	
Return Authorization Code		Condition Code - Warehouse Use Only		Return must be sent to:	
Fit-Too Large	101	Defective-Second	302	Corporate Clothier/Warehouse ATTN: Returns Department 211 Ellery Court Nashville, TN 37214	
Fit-Too Small	102	Good Return to Stock	313		
Did Not Like	111	Not in Original Condition	314		
Changed Mind	112				
Wrong Items Shipped	114				

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Once the returned item(s) are received and checked, your replacement order (if the item is defective or incorrectly shipped) will be emailed for confirmation or the refund will be processed within 3-5 business days.**