



Company: Trail Life USA

Order/Invoice Number: _____

Date Order Was Received: _____

Name: _____

Phone Number: _____

Email: _____

PLEASE READ ALL TERMS AND CONDITIONS BELOW

- All returns must be initiated within **30 days** of order delivery.
- Refunds are only issued if all items are returned in their original condition.
- Product must be returned in the same condition as originally shipped (i.e. folded, polybagged, proper carton size).
- Items cannot be hemmed, washed, or worn.
- Items must be free of smells (perfumes, detergent, etc.) animal hairs, and stains (deodorant, food, drinks, etc.).
- The customer is responsible for all shipping charges back to Trail Life's distribution center.
- Any new orders must be placed at shop.traillifeusa.com.
- **Trail Life does not accept product exchanges.**

Please list one individual SKU and return reason code per line					
Reason Code	Return Style Number	Size	Quantity	Refund	Condition Code- Warehouse Use Only
102	TLYS	MD	1	YES	
Return Authorization Codes		Condition Code - Warehouse Use Only		Return must be sent to:	
Fit-Too Large	101	Defective-Second	302	Corporate Clothier/Warehouse 211 Ellery Court Nashville, TN 37214 ATTN: Returns Department	
Fit-Too Small	102	Good-Return to Stock	313		
Did Not Like	111	Not in Original Condition	314		
Changed Mind	112				
Wrong Items Shipped	114				

Comments: _____

Once the returned item(s) are received and checked, your replacement order (if the item is defective or incorrectly shipped) will be emailed for confirmation or the refund will be processed within 3-5 business days.