



Order / Invoice Number _____

Date Order was Received: _____
 Company : Trail Life USA _____
 Name : _____
 Phone No : _____
 Email : _____

*****PLEASE READ ALL TERMS & CONDITIONS*****

*** No returns ACCEPTED after the product has been ALTERED or in the possession of the buyer for 30+ days.**

* REFUNDS ARE ONLY ISSUED IF : All items are returned in like original condition

* NEW ORDERS WILL NEED TO BE PLACED ON THE WEB SITE

* Product must be returned in the same condition as originally shipped (i.e. folded, bagged, proper size carton).

* Items CANNOT be hemmed, washed, or worn.

* ITEMS MUST BE FREE OF SMELLS (PERFUMES, DETERGENT, EXT), ANIMAL HAIRS, AND STAINS (DEODORANT, MAKEUP, EXT)

* The customer is responsible for ALL shipping charges back to the distribution center

* The customer is responsible for ALL exchange shipping charges back to their location

*****Please list one individual sku and return reason code per line.*****

Reason Code	Return Style No.	Size	Quantity	Refund	Condition Code - Warehouse Use Only			
102	TLYS	MD	1	YES				

Return Authorization Codes	Condition Codes - Warehouse Use Only	Return must be sent to :
Fit-too large 101	Defective-Second 302	Corporate Clothier / Warehosue 211 Ellery Ct. Nashville, TN 37214 Attn: Returns Department/Order Number
Fit-too small 102	Good-Return to Stock 313	
Did not Like 111	Not in Original Condition 314	
Changed Mind 112		
Wrong Items Shipped 114		

Comments: _____

Once the Return Item(s) are received and checked, your exchange order will be emailed for confirmation or the refund will be processed within 3-5 business days.

CREDIT CARD : _____ EXPIRATION : _____

Internal Use Only

Date Received: _____ Restocking Fee: _____ 0% _____ CT -> RA: _____